Hybrid education: Tec rector analyzes post-covid future for education



David Garza, rector and executive president of <u>Tec de Monterrey</u>, reflected on the **future** of **education** once the **COVID-19 pandemic** has been overcome: he believes that it will be a combination of in-person and virtual formats.

"I don't think the *in-person university* will disappear [...] It will not be solely online or in-person, but rather hybrid," Garza pointed out during the inauguration of the 7th Tec de Monterrey International Conference on Educational Innovation, which took place virtually for the first time.

He also shared that **equal access**, the **digital divide**, new **strategies** for **teaching**, and student **mental health** will be the **biggest challenges** after the pandemic.

The rector also pointed out that the **pandemic** came at a **time** when **technological changes** were already in process and made them happen earlier.

"What we have is the **collision** of **two storms**: one that came with the **fourth industrial revolution** and the other with **COVID-19**. Things will not be the same again," he said.



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Coming changes for universities

One of the **reflections** Garza shared had to do with **in-person education** in the future.

He said that **post-pandemic education** could be complemented with **hybrid** online and in-person classes via new educational models.

"In the last **30 years**, we'd had **160,000 online students** at the Tec and now (in just 1 year) we've had **90,000 students**," said Garza.

He also mentioned **micro-credentials**, which are given to students to **accredit certain skills** without them having to complete a **full degree**.

These are becoming increasingly **popular** and universities such as **Columbia**, **MIT**, and **Tec de Monterrey** itself were already offering some online even **before the pandemic**.



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"At the Tec, we had **3,400** users. This year we've had **39,000**. The **pandemic** has brought us such a large amount of **change**," said Garza.

Another of the changes mentioned by the rector were the **partnerships** developed between **different universities**, as well as those between **universities and companies**.

"The pandemic has been an example of how we can **contribute** to **society**. **Universities** have been like **black boxes**, with all the decisions being made inside them.

"These **boxes** are being **opened** and decisions will be **complemented** in collaboration and synergy with other potential stakeholders," Garza said.

He also told the audience that the **most important** thing is to find ways to **add value** to what students will be able to do when they graduate from their degrees.

Adaptation to provide integrated education

One of the main **changes** in **education** brought about by the health crisis was in the **way teaching** happens.

However, **distance education** began in **1858** with the first **classes** by **mail** offered by the **University of London**, Garza said.

"1966 was also a year of evolution (in distance education) at **Tec de Monterrey** with **classes** filmed using closed circuit **television**," recalled the rector.

With the arrival of the **pandemic**, the Tec and other **universities** around the world **innovated** ways of offering classes responsively and quickly.

"(At the Tec), more than **1.3 million online class sessions have been taught** by more than **10,000 teachers,**" explained the president.

In addition to the academic area, Tec has also carried out more than **250 social impact projects** by providing **educational resources** and **collaborating** with NGOs.

"From the <u>manufacture of ventilators</u>, treatment, and support for different organizations, and through <u>TecSalud's</u> great leadership, more than **29 protocols** were developed and more than **2,000 patients** treated," he added.

Another aspect that Garza mentioned was **taking care of the mental health** of **students** and the **community** in general, as well as events to provide a **memorable experience**, even in the pandemic.

"This week we have <u>Malala</u> as a guest speaker; we also welcomed <u>Bill Gates</u>, who met the chairman of our board and some students.

"We have implemented **financial support programs**, followed up on student and employee **COVID** cases, as well as **supporting** opportunities to **work from home**," he said.



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Technology for distance education

Similarly, the Tec implemented **initiatives** that were already being developed **prior** to the **pandemic**:

Artificial intelligence, *machine learning*, virtual reality classes, online classes, augmented reality, and recently a **pilot classroom** called the *Hall Immersive Room*.

The room has **screens** that provide teachers with a **panoramic view** where they can see their students, their presentations, and make use of technology in class.

Garza also mentioned the use of **specialized software** to provide **laboratory experiences** to students who can control them and their **simulators** from home.



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The beginning of the future of education

Garza mentioned data from analyst surveys that foresee changes in education in the future.

"More than 25,000 adults in more than 25 countries were surveyed about how they perceive higher education.

"The big conclusion is that the future will happen via **hybrid** education, and that the **consumption** of video (including online courses) has **increased**," he said.

Another aspect addressed by the rector were the **challenges** that **online education** will bring for **future cohorts**.

Learning gaps, issues with **socio-emotional development**, and even **young people's appreciation** for **social interaction** not being so much online, were some of those mentioned by David Garza.

"Young people have been appreciating physical interaction and adults have been appreciating digital tools during the pandemic," he added.

He also mentioned that one of the **main concerns** is promoting students' **emotional and physical wellbeing**.

"These are **elements** that will continue to be there **even when the pandemic is over.** As **educators**, this is what we are going to be **living** with," he shared.



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The 7th annual CIIE

This is the **7th** Tec de Monterrey **International Conference on Educational Innovation**.

The event is held **annually** and (for the **first time**) **virtually** on this occasion for 5 days from **December 14 to 18**, 2020.

More than **4,500 attendees** from **25 countries** participated at this year's conference and had the opportunity to listen to **25 university rectors** and more than **70 international experts**.



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This year's conference focused on 6 main topics:

- Trends in education
- Technology in education
- Managing educational innovation
- · Academic innovations in health
- Life-long learning
- EdTech entrepreneurship

In addition, **virtual exhibitions** and awards such as the <u>TPrize</u> were held in association with the <u>University of Los Andes</u> and <u>MIT</u>.

This event recognized **startups** proposing **solutions for reducing the education gap in Latin America**.

"If you're interested in a topic that isn't your specialty, you can also join the conference.

"One **advantage** is that the conference is **virtual**, and the talks are recorded so you can access them afterwards," said **José Escamilla**, the Tec's Director of Educational Innovation.



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