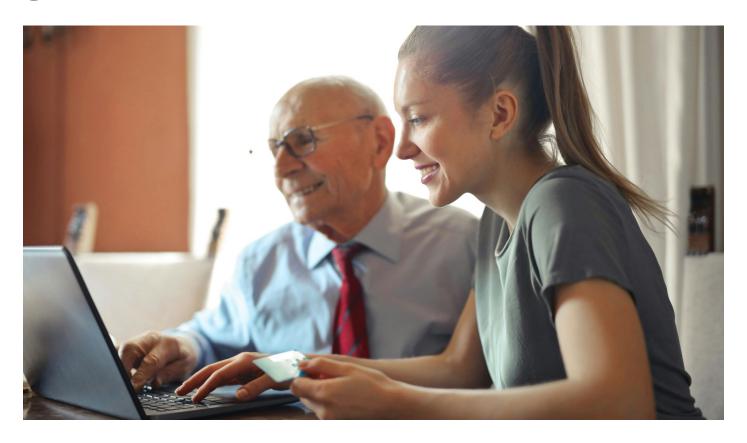
Financial inclusion: Tec students create guide for senior citizens



With the aim of **supporting financial inclusion** in Mexico, students from the <u>Tec's Leon campus</u> have created an **ebook** in collaboration with <u>CONDUSEF</u> to describe the main financial concepts to **senior citizens**.

Among the main topics that students included in the ebook are **savings**, **credit**, **retirement funds**, **and insurance**.

This is the first time this challenge to raise awareness of financial concepts has been carried out in Financial Education, said the course's professor Roxana Lastiri.

"Knowledge shouldn't stay in the classroom. We can have a huge impact on people's lives by educating the general population on the basics of finance," the professor said.

"You don't know how this kind of information can change a person's life." - Roxana Lastiri

Financial inclusion of senior citizens in Mexico

According to data from the **National Financial Inclusion Survey**, the **population group** with the **fewest financial skills were adults** over the age of 60 in 2021.

The same study revealed that **only 11%** of elderly **women** were **insured and had a retirement fund**. In the case of men, this percentage only increased to 25%.

What's more, only **17%** of the elderly **used mobile banking** to manage their accounts, preferring physical methods such as going into branches and using ATMs.

"CONDUSEF told us that their main concern was older adults with technological barriers," Lastiri explained.

"Only a very small group of that population uses technology without any problems. Many of them are still unaware of what retirement funds and insurance involve," she added.



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In the final phase of the project, the students **invited senior citizens** to have the opportunity to **present the guides to them**, Lastiri said.

"The feedback we received was very positive, especially from one of them who has worked in banks since he was 14 years old and is now a BanBajío board member," Lastiri said.

Lastiri hopes that these ebooks can be used in the future either by CONDUSEF or by her own students to **further promote** financial education among the population.

